

PLACE AND EXTERNAL RELATIONS SCRUTINY PANEL

Day: Tuesday
Date: 13 June 2017
Time: 6.00 pm
Place: Lesser Hall 2 - Dukinfield Town Hall

Item No.	AGENDA	Page No
1.	APOLOGIES FOR ABSENCE	
2.	MINUTES To approve as a correct record, the Minutes of the proceedings of the Place and External Relations Scrutiny Panel held on 14 March 2017.	1 - 2
3.	EXECUTIVE RESPONSE TO THE REVIEW OF BIN SWAP AND DELIVERING FUTURE IMPROVEMENTS TO RECYCLING The Panel to meet Councillor Allison Gwynne, Executive Member (Clean & Green); and Ian Saxon, Assistant Executive Director, Environmental Services to receive the completed Executive Response for the review of Bin Swap and Delivering Future Improvements to Recycling.	3 - 6
4.	PEOPLE AND PLACE SCORECARD For the Scrutiny and Member Services Manager to provide members with an update on areas of the People and Place Scorecard performance report relevant to this panel.	
5.	ANNUAL WORK PROGRAMME 2017/18 To discuss the Panel's Annual Work Programme for 2017/18 and select a topic for review.	
6.	ESTABLISHMENT OF WORKING GROUP Following selection of a review topic the Chair will coordinate membership of the working group and a date for the first working group meeting.	
7.	DATE OF NEXT MEETING To note that the next meeting of the Place and External Relations Scrutiny Panel will take place on Tuesday 1 August 2017.	
8.	URGENT ITEMS To consider any additional items the Chair is of the opinion shall be dealt with as a matter of urgency.	

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Place and External Relations Scrutiny Panel

14 March 2017

Commenced: 6.00pm

Terminated: 7.25pm

Present: Councillors K Welsh (Chair), Piddington (Deputy Chair), Affleck, Beeley, Bowden, Bowerman, Fowler, Glover, Homer, Patrick, Pearce, Sharif, Sidebottom, F Travis, Whitehead

Apologies for absence: Councillors Feeley, A Holland

32. MINUTES

The minutes of the meeting of the Place and External Relations Scrutiny Panel held on 10 January 2017 were approved as a correct record.

33. VISION TAMESIDE

The Panel welcomed Damien Bourke, Assistant Executive Director, Development and Investment, to receive a progress update on Vision Tameside and development plans for the borough.

Members received a presentation which provided background to the development proposals for Ashton town centre. This journey started in 2012 with a town centre development prospectus and continued work has led to the creation of a design framework and cost plan. The vision endorses a sound strategic, economic and commercial business case to support four objectives:

- Supporting growth and regeneration across Tameside
- Securing the future of Tameside College and skills provision
- Improving efficiency and effectiveness in the use of the council's assets and service provision
- Alignment to strategic policies

Detailed mapping and visual plans for the town centre area of Ashton provided a staged approach to the vision becoming a reality. This concentrated on the outcomes achieved to date with Clarendon College and regeneration of the market square, then looked at forward projections to how the new buildings and public realm will improve access and connectivity. The Transport for Greater Manchester development plans for the current bus station was also shown as part of the wider improvement plans.

Panel members were provided with aerial footage of the site, with demolition completed in September 2016 and the construction phase now well underway with assembly of the steel structure. It was made clear that the wider redevelopment programme will be carried out in stages through to 2020.

The new buildings will house a shared Public Service Centre, with the presence of the Council's Customer Services, Job Centre Plus, Credit Union and Citizens' Advice. There will also be retail space within a section of the development. Spaces throughout the development will be well designed, provide better access to services and deliver considerable cost savings. In order to ensure Council employees are in the right places to effectively deliver business objectives, work is now underway to inform the Council's Office Accommodation Strategy and recant plans for 2018 onwards.

The Panel asked about the approach to ensuring that benefits from this significant investment and redevelopment programme are realised.

Mr Bourke informed the Panel that this will be closely monitored and will include oversight of:

- Reduction in the total annual costs of the new shared public service centre
- Improved educational attainment
- Significant improvement in the built environment
- Employment opportunities arising from the construction project

Panel members asked about the employment opportunities that have arisen during the construction of the new buildings, with particular interest on the creation of apprenticeship opportunities. Reference was made to a previous meeting in June 2016, which reported low numbers when compared with targets for the programme.

Mr Bourke advised members that the number of apprenticeships created has now increased, and while still below the initial targets for the programme, this will start to rise as the construction phase advances. It is important for members to be aware that the demolition and construction of the steel frame are complex elements, with a required level of expertise and and to take account of associated risks. The build will now progress at a pace and start to involve a range of trades for the creation of apprenticeships.

RESOLVED:

- (1) That Mr Bourke be thanked for attending the meeting.
- (2) That any further questions arising from the meeting be sent to Scrutiny and Member Services Manager.

34. UPDATE ON CURRENT REVIEW

The Chair updated the Panel on the progress of the current review on the 'Approach to Community Safety Partnership Working in Tameside', advising members that plans are afoot for the working group to meet with Superintendent Dean Howard on Monday 20 March 2017 to receive an information relation to Police operations, impact of resource pressures and wider partnership involvement.

RESOLVED: That detail of future working group meetings is circulated to members by email and as electronic calendar invitation.

35. URGENT ITEMS

The Chair reported that there were no urgent items for consideration at this meeting.

CHAIR

Post Scrutiny - Executive Response

In Respect of: Scrutiny Review into the Impact of Bin Swap and Delivering Future Improvements to Recycling

Date: 13 June 2017

Executive Member: Councillor Allison Gwynne (Clean and Green)

Coordinating Officer: Ian Saxon, Assistant Executive Director, Environmental Services

Recommendations	Accepted/ Rejected	Executive Response	Officer Responsible	Action By (Date)
1. That the Council has a positive and proactive approach towards continually reviewing existing practices, with particular attention to frequency of collections for all bin types, to improve both recycling and seasonal capture rates.	Accepted	<p>Significant environmental and financial benefits have been achieved through Bin Swap. This has brought a more positive approach to change and an increased confidence in the Council's ability to deliver future improvements.</p> <p>A recent review of collections has resulted in the Council increasing the frequency of Blue Bin collections across the borough, which further increases household recycling capacity.</p> <p>It is imperative that the Council pushes on past Bin Swap and work to identify all possible improvements will be ongoing. This will include a constant review of collection rounds and lower performing areas.</p>	Garry Parker	September 2017

Recommendations	Accepted/ Rejected	Executive Response	Officer Responsible	Action By (Date)
<p>2. That significant priority and focus is placed on low performing areas, with the need to identify all potential barriers and deliver a more targeted, tailored and sustained approach to improve recycling rates.</p>	Accepted	<p>Recycling performance data shows that there is still more work to do in some of Tameside's lowest performing areas for recycling.</p> <p>In conjunction with the increased collection frequency of blue bins, work will be undertaken to improve the way that contamination is identified, recorded, relayed back to residents and used to inform enforcement plans.</p> <p>A recent investment in technology allows more data to be recorded by all collection vehicles, ranging from missed bins and contamination.</p> <p>Further work will also be undertaken to identify all factors that create barriers to recycling, including ongoing education, property types and targeted pieces of work in specific areas.</p>	Garry Parker	October 2017
<p>3. With a fixed housing stock and type, the Council look to break down potential barriers to why certain residents fail to recycle effectively, ensuring feedback and practical experience from collection crews is factored within new strategies.</p>	Accepted	<p>Waste Services operate collection rounds in a way that allows the recycling needs of all property types to be met. Tameside does have a relatively large number of terraced properties, which along with flats and apartments can present certain challenges for collection.</p> <p>Adding to the response to recommendation 2, the service is looking to maximise the amount of information and data it receives from all collection crews. Each vehicle has now been fitted with a tablet and during 2017 it is envisaged that greater staff engagement and recording will inform new strategies.</p>	Garry Parker	Quarterly

Recommendations	Accepted/ Rejected	Executive Response	Officer Responsible	Action By (Date)
4. That the Council maximises all available opportunities to improve local approach, using information and learning available from GMWDA and connections with other Greater Manchester authorities.	Accepted	<p>We will continue to work with our partners to continually review and improve the service offer. Links with GM Authorities is also valuable in order to maximise performance and reduce costs.</p> <p>The Council is well represented within GMWDA and the Strategic and Partnership Officers Groups. This allows Tameside to share learning and be well positioned to further strengthen local strategies.</p> <p>With a shared Greater Manchester target to achieve 50% recycling to meet the UK standards; we will share knowledge on associated work such as enforcement and communications activity.</p>	Garry Parker	July 2017
5. That where possible the Council look to pilot new ideas and build proposals to solve localised recycling issues, which support initiatives such as 'Zero Waste' and can generate GMWDA funding and support.	Accepted	<p>We will continue to work with our partners; service users and stakeholders to continually improve the service offer.</p> <p>Working with the GMWDA we monitor best practice across GM and plan future campaigns based on tested initiatives maximising the impact of all available resources.</p>	Garry Parker	December 2017
6. That evidence gathering with partners such as Registered Social Landlords can establish a clearer indication to what prevents households from recycling, leading to specific projects being trialled.	Accepted	We agree with this as an approach to tackling hard to reach areas and the some of the causes of wider anti-social behaviour. We accept the recommendation and will work with officers within housing and waste related partners to review our approach to this area.	Garry Parker	December 2017

Recommendations	Accepted/ Rejected	Executive Response	Officer Responsible	Action By (Date)
7. That close monitoring is undertaken on the actual number of fly tipping issues being reported within low recycling areas, with the view to improving intelligence and to support future interventions.	Accepted	<p>Flytipping information is collected and reported via the Enforcement Panel Reports and we the data will continue to be used to tailor the service and maximise impact.</p> <p>We have changed our approach to Flytipping and have set up a joint operational and enforcement team to quickly tackle areas where fly tipped waste is reported. Matching this data with known areas of low recycling allows us to have a bigger impact on the overall performance.</p>	Garry Parker	December 2017
8. That for enforcement initiatives such as overt CCTV, the Council ensures all necessary compliance with Regulation of Investigatory Powers Act (RIPA).	Accepted	Waste Services will liaise with the Council's legal team during all enforcement activities to ensure legal compliance is maintained.	Garry Parker	Ongoing
9. That with some uncertainty associated with the UK leaving the European Union, the Council closely monitor all potential changes and impacts to ensure Tameside's Waste Strategy is as robust as possible.	Accepted	Working with our partners at GMWDA we will continually monitor and review the impact this may have on Waste Policy and any future waste ambition that the UK are likely to sign up to.	Garry Parker	Ongoing